



Bid Document for Server and Network Support Service IT

Educational Qualification Including Profile

Support engineers must be certified engineer is relevant technology like CCNA in case of network, MCSE in case of Microsoft etc and experienced enough to resolve the resolve IT issues efficiently. The Bidder must have at least 2 Engineers on their own pay-roll certified for each below said domain VMware, Microsoft and Cisco (CCNP) and RHEL for supporting the Infra of ITER INDIA. We can select a team of at least 3-4 engineers by shortlisting and interview (if required). Vendor should send the engineers every time from our selected list only.