

Clarifications for queries raised for DMS GEM BID No -
GEM/2024/B/5514725 Dated 18 Oct 2024

Sl.no	Document detail and page number	Remarks	Clarification
1	ITER INDIA SOW DMS.pdf - Page 6 (2.3.3. Group Management)	The group name and group mention refer to an authorization group or another type of group (e.g., workflow group).	Groups referred to is authorisation group. For example IT Group, Infrastructure Group, Power Supply Group
2	ITER INDIA SOW DMS.pdf - Page 7 (2.5.1. Email Settings)	What type of change settings options are required for sending notification emails—is it changing the SMTP details or something else? Please provide proper details.	The present DMS system has provision of sending notification emails when an event happens on the DMS to the appropriate user/s after being authenticated by the existing email server.
3	General	For the migration, will the old vendor provide the Database Schema Documentation, the DB dump, and support for a smooth migration of data?	The previous vendor has not provided any Database Schema Documentation. Access of database shall be given.
4	ITER INDIA SOW DMS.pdf - page 16 (9. Functional Requirements)	It is mentioned in the scope that the file size is currently limited to 300 MB and should be increased to 1 GB. Does this refer to the limit for storing each document or the document upload limit?	In the existing DMS the max size of a single file that can be uploaded is 300 MB, the proposed DMS should increase the upload limit of single file to 1GB.
5	General	How are the documents currently stored in the file storage system—in an encrypted format or in their original format? If they are encrypted, will the old vendor provide the encryption algorithm to facilitate the migration of documents to the new file storage system?	The files are stored in the original format in a fileserver. There is no encryption algorithm that has been implemented.
6	General	The number of users for the proposed DMS solution	The 400 number concurrent users and there should be no limit to total DMS user accounts
7	General	Portability must be deployed on Linux or Windows server	The proposed DMS solution shall be deployed on RHEL stable version provided by ITER-India.